



POSITION DESCRIPTION

Position Title:	Peer Support Worker
Position Type:	Casual – minimum 3 hours per session
Location:	ACT wide
Reporting Relationship:	The position reports directly to the Lived Experience Coordinator
Position Classification:	The position is classified at Band C1 in accordance with the RACR Enterprise Agreement
Reviewed on:	June 2024

Relationships Australia Canberra and Region (RACR) honours Australia’s First Peoples. RACR expects every member of staff to work towards their own cultural awareness and fitness and participate in cultural training and discussions during the course of their work.

The Peer Support Worker will provide practical and emotional support for clients living in the community whose lives are significantly impacted by gambling harm. This involves both one-on-one direct client support and the delivery of peer support groups.

This role provides the opportunity to share your experiences of your recovery, engage participants, their families, clinicians, and the community to better understand the participant perspective, and improve outcomes for participants. Peer Support Workers will be sensitive and responsive to the needs and issues faced by individuals impacted by gambling harm, including those from Aboriginal and Torres Strait Islander and Culturally and Linguistically Diverse (CALD) communities. Additionally, the Peer Support Worker will play a lead role in the service to support consumer and carer participation.

Duties

In collaboration with the ACT Gambling Support Service Team, the Peer Support Worker will:

- Draw upon their lived experience of gambling harm and their personal recovery journey, to develop empathic relationships and support personal recovery for clients of AGSS
- Provide support, including co-facilitation, to AGSS group programs, community consultation and education activities;
- assist in the development and implementation of AGSS communication strategy, campaigns and events including online content for RACR and AGSS websites and social media, with the aim of increasing awareness and engagement among target groups.
- Maintains and shares knowledge of local services and cultivates referral pathways for current and potential clients of the AGSS which responds to their needs;

Selection Criteria

1. Identify as having a lived experience of gambling harm and demonstrate current stability in your recovery
2. Be willing to effectively, respectfully and appropriately use your lived experience of substance use issues in your every day work.
3. Experience and confidence to co-facilitate a peer support group, identify any risk issues and seek support from clinical staff where
4. Well-developed interpersonal and communication skills and the ability to work as part of a team
5. Understanding of principles of confidentiality, and rights and responsibilities of clients within community sector context
6. The ability to work respectfully and creatively with a culturally and linguistically diverse client population, including Aboriginal and Torres Strait Islander communities and LGBTIQ community

Desirable

- Experience of group work ideally as a facilitator
- Experience with project or event management
- Previous experience in the not-for-profit sector
- Certificate IV (AQF level 4) in Mental Health, AOD, Mental Health Peer Work Demonstrated completion of relevant Peer Helper/Peer Facilitation Training or SMART recovery training
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Special Requirements

- Capacity to work outside of normal business hours occasionally and willingness to travel to support RACR services
- Commitment to mission and values of Relationships Australia Canberra & Region.
- Understand and embed restorative principles in their work and interaction with others.
- Must provide current proof of registration for ACT Working with Vulnerable Persons card
- Prepared to undertake a police check